

Better by Design

Richard Ford
Executive Commercial Director



The case for change

- National politics and policy
- The economy, money and efficiencies
- Increased demand for services
- Commissioner expectations
- Competition and partnerships

Sussex Partnership
NHS Foundation Trust





So we need to work differently....

- **Faster developments, decisions and delivery**
- **Innovations and new ventures**
- **More efficient ways of working**
- **Leaner thinking**
- **Tighter controls**
- **Service changes**
- **Improved information**



Underpinned by a culture of ambition

- **Becoming as good as the best**
- **Ruthless attention to performance and delivery**
- **Continuous cycle of growth, refinement and development**
- **Customer focus, choice, people we serve at the centre**
- **Underpinned by our R and D and people strategies**
- **Being psychologically minded**
- **Delivering this via our staff Compact**

Better by Design – core components

- **Improved services and better value**
- **Consistent with New Horizons**
- **Key components: all care groups**
 - Optimal service models standardised for Sussex
 - Based on best evidence
 - Skilled and empowered staff
 - Continued reduction in beds overall
 - Specialist services provided in Sussex where best to do so
 - Increased productivity
 - Realising the benefits of teaching and foundation status

Better by Design – Our Revised Product Range

- 1. New direct access services such as Health in Mind**
 - Fast responses
 - Streamlined governance
 - New treatment modes
 - Working with other providers
 - Co-location with primary care
- 2. Community teams as the foundation of everything else we do**
 - Clarity of purpose
 - Increased activity
 - Improved relationships, especially with primary care
 - Working from fewer better bases
- 3. Specialist community services (upping the pace on delivery)**
 - Dementia services
 - Dual diagnosis
 - Eating and personality disorder services
 - Secure and forensic developments
 - Others where the business case can be made

Better by Design – Our Revised Product Range

4. Intermediate services

- Specialist therapy centres based on best evidence
- Out of hours responses for crisis
- Dementia developments including memory assessment, home and intermediate care, shared care with acute trusts

5. Residential services

- Self-directed care via individual placements
- Less specialist services in partnerships with third sector

6. Inpatient care for adults

- Improved response to crises means lower demand for beds
- Overall reduction from 459 to 359 acute adult (all ages) beds
 - Fewer wards and fewer sites will release fixed costs
 - Agreed Sussex-wide approach with commissioners

7. Increases in specialist inpatient care

- Secure and forensic
- Learning disability inpatient care
- Tier 4 substance misuse
- Other possible increases e.g. CAMHs

